

# Chris Benard

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**Objective** Seeking a mid-level career position in Network Administration.

**Experience** 2003-Present Highland Clinic, APMC Shreveport, LA

**Associate Systems Administrator**

- Automated many manual tasks, freeing up labor for other tasks.
- Created integrated authentication system for the company intranet.
- Designed and implemented Microsoft Active Directory environment.
- Assisted in the design and implementation of WANs and LANs.

2003 Logicom Systems, Inc. Shreveport, LA

**PC Technician**

- Traveled across a multi-state area to diagnose and repair government computers.
- Performed preliminary troubleshooting via phone.
- Created schedules to prioritize work.

2002-2003 Christus Health Shreveport, LA

**PC Technician**

- Staged, imaged, and deployed company computers.
- Assisted employees via phone and in person in a helpdesk role.
- Earned multiple certifications while employed.

2001-2002 Best Buy Co. Shreveport, LA

**PC Technician**

- Received, repaired, and returned customer computers and peripherals.
- Assisted in a sales role at the point of sale.
- Assisted customer service through analysis of returned merchandise.

**Education** 2001-Present Louisiana State University in Shreveport Shreveport, LA

- Major: Computer Information Systems
- Degree to be awarded May 2007
- Chancellor's List

1997-2001 Caddo Parish Magnet High School Shreveport, LA

**Certifications**

- A+
- Network+

**References** References available upon request.